

QuickPen
PipeDesigner 3D

Viewer
Installation

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Published by: QuickPen, International, Incorporated
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Edition: PipeDesigner 3D View Download and Installation Instructions
January 12, 2007 Part # PD3D8059.22.0701_Viewer Installation 4.x

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PipeDesigner 3D

Version 4

Viewer Installation Instructions

This document includes instructions for proper installation of the viewer application. QuickPen suggests that you review and follow the instructions to ensure that PipeDesigner 3D Viewer functions properly after installation.

Preliminary Steps

Perform the following procedures before beginning the update installation.

➤ Windows Applications

Make sure all Microsoft Windows® based applications on the server are closed, including e-mail software, and anti-virus protection software.

➤ Uninstall Applications

You must uninstall previous versions of the PipeDesigner 3D Viewer prior to installing the latest application.

Uninstall Previous Version of PipeDesigner 3D Viewer

1. Choose **Start > Settings > Control Panel**.
2. Double-click on **Add or Remove Programs**.
3. Locate **PipeDesigner 3D Viewer** and then click on the **Remove** button.
4. In the InstallShield window, choose the **Remove** radio button. Click **Next**.
5. Choose **Yes** to confirm.
6. Click **Finish**.

QuickPen recommends that you restart your computer when the viewer application is removed. Once this is complete, proceed with the PipeDesigner 3D viewer installation.

Download Procedures

- If you are installing from the installation compact disk, proceed to the *Installation Procedures* section.
 - If you want to download the PipeDesigner 3D Viewer from the QuickPen website, proceed as follows.
1. On the PipeDesigner 3D Downloads page, click on the **4.x Viewer** link. This link takes you directly to where the viewer file is located. Read the product notes and then complete the following procedures to download the file to your computer.

Caution Do *not* install the PipeDesigner 3D Viewer on the same computer where the PipeDesigner application is located. Doing so will cause conflicts within the PipeDesigner 3D program.

2. Click on **Download Now**. In the File Download window, choose **Save**.
3. In the **Save As** window, navigate to the location you want to use for the download, then choose **Save**. Make note of where you saved the file.
4. When the download is complete, click **Close** the Download window. *Note:* Depending on your computer settings, the Download window may close automatically.

Continue to the *Installation Instructions* section for additional procedures.

Installation Procedures

Caution Do *not* install the PipeDesigner 3D Viewer on the same computer where the PipeDesigner application is located. Doing so will cause conflicts within the PipeDesigner 3D program.

To ensure proper behavior of the application, please follow all of the procedures as outlined in the next topics. Depending on whether you are installing from the compact disk or downloading from QuickPen's website, go to the appropriate instructions below.

Installation Compact Disk

1. Insert the PipeDesigner 3D compact disk into the CD-ROM drive of the stand-alone computer.
2. Depending on your computer settings, the installation may not start automatically. If it does not start a few seconds after you insert the compact disk,
 - Double-click on the **My Computer** icon.
 - Locate the drive containing the PipeDesigner 3D Installation compact disk.
 - Click on it to display the PipeDesigner 3D installation window.
3. Choose **Explore: CD-ROM**.
4. Navigate to the **Programs** folder and then double click on the **PD3D Viewer** folder.

Downloaded File

Hint You must have zip/file compression software installed on your computer to open the downloaded file. Please talk with you System Administrator is you are unable to open the file.

1. Navigate to the location where you saved the downloaded file.
2. Double-click on **PD3D 4 Viewer Setup** file. **Note:** Depending on your computer settings, you may see a *zip* file extension after the file name.

Install Viewer

1. Click on **setup** to begin the installation. **Note:** *If you downloaded the file from QuickPen's website, you may receive a security warning message. The message is designed to protect your computer and can be ignored for the viewer installation.* Click **Run**.
2. The Welcome to the InstallShield Wizard for PipeDesigner 3D Viewer screen displays. Choose **Next**.

3. The License Agreement displays on the screen. Read the agreement. Choose **I accept the terms of the license agreement**. Click **Next**.
4. The QuickPen Technical Support Service Agreement displays on the screen. Read the agreement. Choose **I accept the terms of the support license agreement**. Click **Next**.

You must accept the terms of each agreement to proceed with the installation. If you want to print the agreements before proceeding, click on the **Print** button.

5. The Choose Destination Location screen displays. *QuickPen recommends that you install the software in the default location displayed on the screen*. Choose **Next**.
6. In the Customer Information screen, complete the following fields.
 - **User Name**
 - **Company Name**Select the appropriate option depending on the access required for this program.
 - **Anyone who uses this computer (all users)**
 - **Only for me [Name]**Click **Next**.
7. The Start Copying Files screen displays. Click **Next** to begin the PipeDesigner 3D Viewer installation. The Setup Status screen includes a progress indicator while the application is installing.
8. When the installation is complete, click **Finish**.
9. Close all remaining open files, if applicable.

When the installation is complete, go to Start > PipeDesigner 3D > ReadMe for more information.